

New Patient Registration Pack



Welcome to Waterfoot Medical Practice. Here at Waterfoot we aim to deliver high quality healthcare for all in our local community. We want to provide healthcare which enables people to have greater control of their health and wellbeing, and support patients to live longer, healthier lives by providing high quality health and care services that are compassionate, inclusive and constantly improving.

How To Register

Registration Forms

In order to register with us, we kindly request that you complete the forms supplied within this registration pack or go online to register at <https://gp-registration.nhs.uk/P81132>

ID Check

If you have never been registered with a GP in England, as part of our registration process, we ask that you supply at least 2 forms of identification to show your eligibility to be registered with an NHS practice. This can include a passport, driving licence, utility bill (dated in the last 3 months but not including a mobile phone bill), birth certificate (for children) or a document to show your right to reside in the UK.

Your Medical History

You do not need to inform your current practice about registering with us as we will request your medical records automatically. Please be aware that if we are unable to obtain your records electronically, it can take up to 8 weeks for the practice to receive these records. The more information you can provide us with at the point of registration, the better we can assess and meet your immediate healthcare needs.

Patient Care

We care about our patients and make every effort to ensure that you receive a high level of service, treatment and care. You will have a named GP at our practice however you will have the option to book in with any of our clinicians.

We are constantly seeking to improve our service and we welcome feedback from our patients about any aspect of their care or treatment. Feedback can be given via our reception team or the 'Comments & Complaints' section of our website.

When calling to book an appointment, patients are routinely asked by our reception team to give a reason for their appointment booking. This is purely to enable us to direct you to the most appropriate service or clinician. All our administrative team adhere to the Data Protection Act and GDPR (the 'General Data Protection Regulations') as do our clinicians and any information you do provide will of course be treated in the strictest of confidence.

One Last Thing...

We look forward to being your primary care provider for many years to come and hope that you find us to be friendly, supportive and efficient in providing this service. Should you have any questions, require more information or indeed need assistance in completing this registration pack, please do not hesitate to contact us and we will be only too pleased to help.

Kindest regards,

Waterfoot Medical Practice